

How to explain the purpose of the Action Feedback Kit to children and young people?

Our goal, at this service, is to do the best that we can to help children, young people and families. To do this, we think that it is important to ask children and young people about their experience with this service because we value your feedback. We know that children and young people have great ideas about what they like and need.

To help us understand your views, we are going to use this Action Feedback Kit. It is like a game which you answer questions. We will write down what you say and add it to what other children and young people say too.

We hope it gives you a chance to:

- share ideas about how you might have changed since coming here
- share how we might need to change to do better for children and families.

As a part of this kit you get to draw, share your ideas, and play with toys like basketballs, a target, river stones, paper faces, and building blocks.



Question Cards

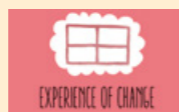
Invite children and young people to comment about



Experience of People Cards: What are the people like at this service?



Experience of Place Cards: What do I think of the place where I meet my worker?



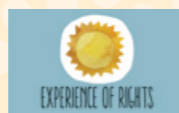
Experience of Change Cards: Have things changed for me or my family since starting with this service?



Experience of Cultural Identity Cards (Aboriginal and Torres Strait Islander children and young people): How well does this service consider my culture and who I am as a person?



Experience of Cultural Identity Cards: How well does this service consider my culture and who I am as a person?



Experience of Rights Cards: How well do I understand what to expect of this service?



How was the Action Feedback Kit developed?

The Eastern Metropolitan Regional Family Violence Partnership originally identified, commissioned and funded the development of this resource to enhance service responses to children and young people particularly affected by family violence. The Australian Childhood Foundation created it after consultation with children and young people, their families and other important service stakeholders. It is relevant for children and young people engaged in family violence services and any other service type generally.



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Action Feedback Kit For Children and Young People QUICK INFORMATION GUIDE



What is the purpose of the Action Feedback Kit?

The aim of the Action Feedback Kit is to facilitate a process for seeking feedback from children and young people about their experiences of participating in a service or program. It prioritises the participation of children and young people in the design and evaluation of services.



What is this Guide?

This Quick Information Guide is to help practitioners orient themselves to the different components of the Kit and what they are for. It also offers a form of words that can be used to describe the Kit to children and young people directly.

What does the Action Feedback Kit contain?

Part A. Gingerbread Me

This first set of activities allows children and young people to track the impact of participating in a service or program. Each child or young person draws and records changes they experience over a three point timeline.

Children's version



Young People's version



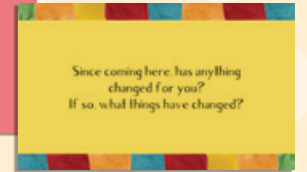
Part B. My Experiences Question Board

The Board Game like activity enables children and young people to have fun whilst providing feedback about the quality of the service they have received.



Types of questions

Talking Questions



Doing Questions with Activity Tools

