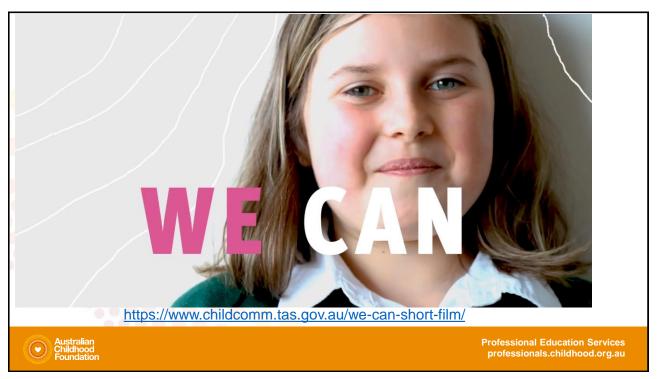


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The Australian Childhood Foundation acknowledges Aboriginal and Torres
Strait Islander people as the traditional custodians of this land and we pay our respect to their Elders past, present and future.

Australian Childhood Foundation





## Reflection

Reflect on a time when you felt heard as a child/young person.

- How did you feel heard?
- Who heard you?
- What were some of the qualities of the listener?







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## Reflection

Now reflect on a time when you felt unheard as a child/young person.

- How did it feel to be unheard?
- What was your response? Any thoughts, behaviours, beliefs
- What were some of the qualities and the response of the adult you were trying to communicate with that resulted in you feeling unheard?



Image source: ACF2021



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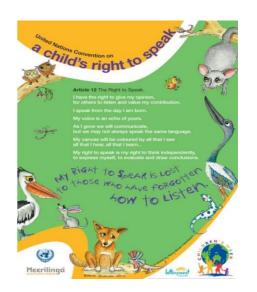


## **Article 12**

You have the right to give your opinion, express your view, and for adults to listen and take it seriously.

Article 12 has two key elements

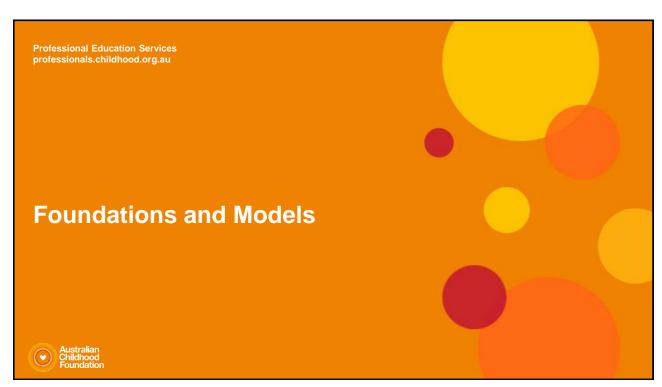
- a) the right to express a view
- b) the right to have the view given due weight





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## **Lundy's Voice Model Checklist for Participation**

- Space- Children must be given safe, inclusive opportunities to form and express their view.
- Voice- Children must be facilitated to express their view.
- Audience-The view must be listened to.
- Influence-The view must be acted upon, as appropriate.





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Lundy's checklist aims to help organisations working with and for children and young people, to comply with Article 12. of the UNCRC and ensure that

- have the space to express their views;
- their voice is enabled,
- they have an audience for their views; and
- their views will have influence.



children

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# **Modes of Participation**

#### No **Participation**

\* In most societies, the majority of children/young people have little or no opportunity to express their views.

#### Consultative Participation

- \* Adult initiated.
- \* Adult led and managed.
- \* Lacking possibility for children/young people to control the outcomes.
- \* Recognizing the added value that children's perspective, knowledge, and experience can contribute.

#### Collaborative Participation

- \* Adult initiated.
- \* Involving partnership with children and young people.
- \* Enabling adolescents to influence or challenge both process and outcome.
- \* Allowing for increasing levels of self-directed action by children and young people over time.

#### Child/Young Person Led **Participation**

\* The issues or concerns are identified by children/young people themselves. \* Adults serve as facilitators rather than leaders. \* Children/young people control the process and the



Landsdown, G (2018) Conceptual Framework for Measuring Outcomes of Adolescent Participation Professional Education Services

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outcomes.

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# Foundations for Children and Young People's **Active Participation**

Lundy suggests a good way to focus on more dialogue occurring is the focus on the Four F's when it comes to Feedback:

Full: Responses need to be more detailed and extensive.

Friendly: Responses need to be child friendly and accessible.

Fast: Children readily 'age out' or move on from services- so a speedy initial response acknowledging their involvement plus progress updates can be useful.

Followed Up: Seek encounters with children and young people that are more ongoing compared with one offs.



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# **Key Questions to consider**

- What do we hope to achieve?
- Where have we got so far
- What will children and young people get out of it?
- Are we prepared to resource it properly?
- Why have we not done it before?
- Are we being honest with the children and young people?
- What are our expectations?
- Are we prepared to share some power?
- Are we prepared to take some criticism?
- Do we recognize this as a long-term commitment? Are we prepared to build in changes long term, and not just have a one-off event?
- What is our plan for how to deal with potential harm or risk related disclosures?

Adapted from Claire O'Kane's- Children's Participation in the Analysis, Planning and Design of Programs (2013)



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#### **Ethical Considerations**

- Children and young people must understand the purpose and nature of the participatory process.
- Participation must not harm or place at risk children and young people.
- Participation needs to be voluntary.
- Workers should have procedures for dealing with children's disclosures of harm.
- Workers should have procedures for responding should they become concerned about the safety of a child.
- Children and Young People who are providing feedback should be made aware of what will happen with their feedback.
- Organizations/programs should have processes to feedback to children and young people how they have heard and integrated children's input.
- Children and young people should be made aware at the outset whether their contribution will be kept confidential if they choose to participate.



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#### **Cultural Considerations**

- It is best for all children and young people to engage in an environment of trust. Consider who is best to work with with the child/young person.
- Consider the most appropriate space to meet with children/young people.
- Consider the best format for providing information.
- Use translations and interpreters where appropriate.
- Consider that in some cultures it is unusual to seek the views of children independently of adults.
- Understand that expressing negative feedback can be very uncomfortable for people of some cultures.
- Seek ways to aid children feel safer to express their views.

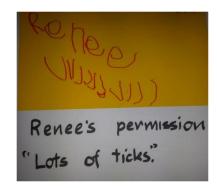


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# **Consent / Agreement**

It is a good idea to get consent for involvement from children and their guardian before commencing.

- Seek children's consent in words that are child friendly and explain the extent of what is involved.
- Children and young people must understand that they can opt out at any time along the way.
- Children and Young People must have all the information they need to decide if they wish to participate.



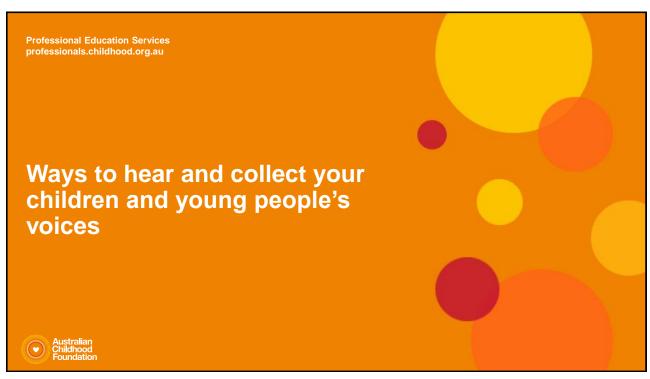


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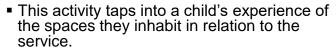


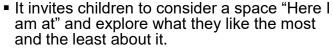




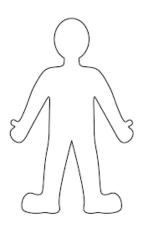


# **Body Mapping, Exploring Space**





This activity collects information that is body based and taps into children's preferred and least preferred areas within service spaces, as well as information about their sensory engagement with the space.







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## **Digital Story Telling**

Digital Story telling by young people who were part of the "Fathering Challenges" research project <a href="https://vimeo.com/kristindiemer">https://vimeo.com/kristindiemer</a>

With permission these videos were shown to Dads participating in a group for fathers who use violence.

- A facilitator said that groups are shocked by the videos.
- One of the men said he felt like crying to think that his actions had badly affected his children.
- Watching the videos is an important way of motivating Dads to change because they don't want to hurt and alienate their children.



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# Children's Day Example – honouring the child's voice...

London Play group - For children under 5

The group were discussing Mothers Day which was coming up. A child enquired when was Children's Day? The workers talked about there not being an official Children's Day and asked the children if there was a Children's Day what they would like to do? The children said paint the hall pink. (The hall was a space shared by many different groups)

The playgroup took the children's suggestion seriously and on their Children's Day there was a party where the children could make special glasses and choose the colour of the lenses, so they could make the hall pink.... Or whatever colour they liked.



An example of listening and involving being embedded into practice



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## Implementing Article 12 – Groups and Events

The Scottish Commissioner for Children and Young People has developed a strategy for involving children and young people. To ensure that their involvement is meaningful and practical, they are divided into the following age groups:

- Reference Group, 14-21 years to support and advise SCCYP on matters of organizational development
- Consultation Groups- 5 -13 years- to advise on policy, recruitment and communications, and on how to involve younger children
- Early Years Events, 0-4 years, to gather the views of very young children through play, stories and consultations with play workers, nursery nurses and parents.

In line with Article 12 (1) of the UNCRC, children's level of influence is given due weight in accordance with their age and maturity. (Lansdown, 2011)



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## Story crafting and telling

Story crafting emerged in Finland in the 1980s. It is a participatory & narrative approach.

- How to Start:
- Encourage a child, group of children or even another adult:
- "Tell me a story, however you would like.
- I shall write it down exactly as you tell it to me.
- I will then read your story, and you can change or fix it if you like."
- Children often like to draw a picture of their story. Sometimes the picture comes first, and the story follows.
- The most important thing is an adult's active listening
- For people aged 1 year old elderly
- Great for cross-cultural encounters



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#### **Word Clouds**

- St Joseph's Healthcare ICU in Hamilton, Canada
- Word Clouds were created for patients dying in ICU. Th project was developed with the objectives of bringing pe to the final days of critically ill patients, and to help famil members grieve.
- Word Clouds were initially conceived as a gift to the family, as a way of coming to know and honouring the patient and family. While researchers initially hoped this gift would be meaningful, they came to realise it was much more than that, powerfully effecting the relationships among patients, family members and clinicians.



best-uncle-ever

harmonica Caring

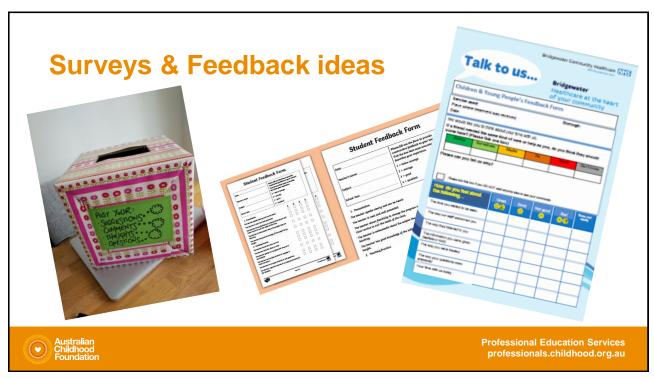
MUSIC Neil-Young

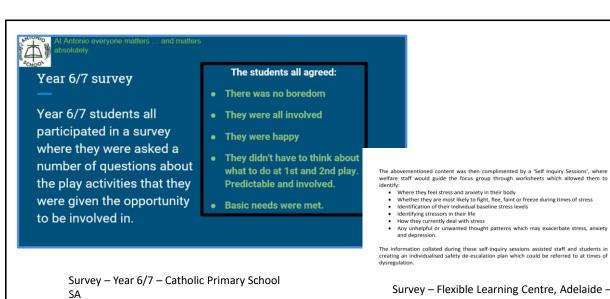
Vanstone, Toledo, & Clarke, et al. (2016)



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The abovementioned content was then complimented by a 'Self Inquiry Sessions', where welfare staff would guide the focus group through worksheets which allowed them to

- Where they feel stress and anxiety in their body

The information collated during these self-inquiry sessions assisted staff and students in creating an individualised safety de-escalation plan which could be referred to at times of dysregulation.

Survey - Flexible Learning Centre, Adelaide -Students aged between 13 and 20



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## **Participatory Frames for** younger children





https://www.dailymail.co.uk/video/news/video-1803062/Video-Kindergarten-teacher-special-Good-Morning-Greeting-students.html



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#### **ACF's Feedback Toolkit**







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## **Learning from Mary Poppins?**

Our services and schools need to strive to be:

- Responsive to children's invitations and agendas
- Tuned into children's needs and preferences
- Fun and child friendly
- Partners with children advocating for change

Mary Poppin's greatest achievement with the Banks family was to open a set of parent's eyes to everything in their children that they had been missing out on.

https://www.youtube.com/watch?v=fNTzp9grp2Q

https://www.youtube.com/watch?v=AB M gE-ZUc



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