

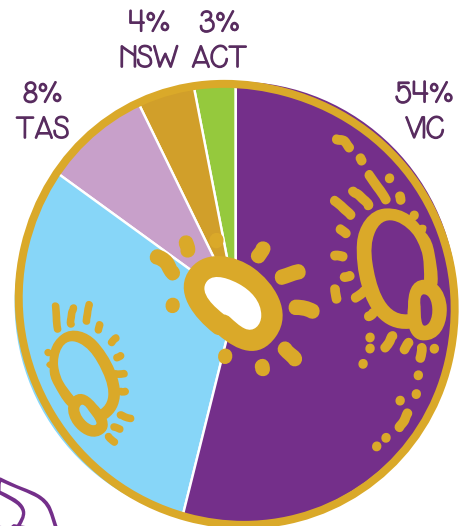
Feedback to Children and Young people

FEEDBACK from children and young people May 2022

A couple of months ago, we asked children and young people across Australia what they liked about having an ACF worker. We also wanted to know if there were any other things that might be helpful for us to change or improve at ACF. We wanted to thank you for taking the time to answer our survey and let you know all the ideas we gathered and what we are going to do about it.



STATE BASED PARTICIPATION FROM CHILDREN AND YOUNG PEOPLE



Who answered the survey?

There were 26 children and young people who answered our survey across Australia. You can always speak to your ACF worker at any time, let your parent or carer know your views and continue to take part in our surveys.

What you liked about being part of ACF

Below are the top 4 answers you found most helpful

Here are some quotes from children and young people about what they like best about ACF

46%
DOING
ACTIVITIES

19%
PRACTICAL
HELP

27%
LISTENING

8%
FEELINGS

"HANGING OUT LAUGHING...
I GOT TO TELL MY JOKES"
"YOU LISTENED TO MY STORIES.
I NEVER TOLD THIS TO ANYONE"
"OUTINGS TO THE DAM...
DRAWING, MAKING
GLITTER BOTTLES AND
PLAYING WITH ME"

What could we do better?

WHAT CHILDREN AND YOUNG PEOPLE SAID WE COULD DO BETTER

46%
NOTHING

40%
MORE ACTIVITIES

Most of you were happy with what you were doing with your ACF worker and made comments such as "Nothing" and "I like what we do. However a number of children and young people asked for more games, activities and time with their worker. We will continue to listen to ways that we can improve our work and make sure we involve lots of fun activities when we see you

Your Words

excited
helpful
joyful
great
nice
fun
important
sad
clever
normal
playful
glad
safe
heard
caring
calm
trusting
good
chatty
kind
charmed
relieved

These are some words you used to describe how you felt about seeing your ACF worker. Once again, we are delighted to see that so many of you found it helpful to see your worker. We will keep asking you from time to time about how you feel about being part of ACF and your worker will always be happy to hear from you.

THANKS FOR YOUR HELP IN
CONTINUING TO MAKE OUR
SERVICES BETTER.